

SHIPPING POLICY

1. GIN HUAT Trading Sdn Bhd can only send orders to street addresses in Malaysia.
2. We are unable to ship to international addresses at this moment.
3. Should the seal be broken, please check the contents of the parcel and you may refuse to accept for the parcel.
4. Customers can track the status of your shipment with the tracking number once customers will receive the email after they finished purchasing.
5. We provide 2 pick-up options for customer choose. One is self-pick up at a dealer store (We will inform or update customer once dealer receive the item that customer purchased). Another one is delivered directly to the address that the customer provided.
6. We are only able to deliver to one address per order. If you would like to deliver to multiple addresses, please place each order separately for each unique address.

SHIPPING CHARGES

1. GIN HUAT Trading Sdn Bhd 's delivery will only be limited to local delivery only.
2. Customer can enjoy the free shipping during the soft launch promotion period, which be available for any order amount above RM200.00, except for East Malaysia.
3. Every subsequent KG following will be charged a standard rate which subjects to our delivery rate card based on the delivery address.

WEIGHT (KG)	RM	
	WEST MALAYSIA	EAST MALAYSIA
1.000 & BELOW	0	20
3.000 & BELOW	0	45
5.000 & BELOW	10	70
10.000 & BELOW	22	130
15.000 & BELOW	28	200
20.000 & BELOW	35	260
25.000 & BELOW	40	325

** Customer may opt to pay a higher transaction fee should you desire express delivery options or delivery of items exceeding certain designated dimensions or weight. At the moment, express delivery is not available.*

4. These conditions are subject to change by the management.
5. There will be STRICTLY NO REFUNDS for any shipping & handling charges.
6. We strive to deliver your purchased products within the shortest time possible. All orders are processed as soon as the transaction is confirmed. All orders are dispatched and delivered by our designated courier from Monday to Friday, excluding weekends and public holidays. *(There are possibilities that the courier delivers during weekends, they will contact you before arrival).*