

## **PROCEDURE TO MANUFACTURER:**

1. Email to [info@ginhuat.com.my](mailto:info@ginhuat.com.my) with the following information to obtain a warranty ticket number from Gin Huat Cycle Trading Sdn Bhd- Model number, serial number, contact person with phone number, address and detailed description of problem symptoms. Copy of original receipt issued for purchase of the unit.

2. Ship unit to the Gin Huat Cycle Trading Sdn Bhd in the original container with all accessories to:

Attn: Online customer service

Gin Huat Cycle Trading Sdn Bhd

No 1 Jalan TIAJ 2/5,

Taman Industri Alam Jaya,

Bukit Cherakah,

42300 Bandar Puncak Alam. Selangor.

Tel: 03-6038 3703

3. Once the Warranty Ticket is approved, the replacement unit will be prepared and then shipped. Gin Huat Cycle Trading Sdn Bhd reserves the right to replace a defective product with the most comparable product currently available. Your exclusive remedy for any defective product covered by this limited warranty is limited to the replacement of the defective product. Gin Huat Cycle Trading Sdn Bhd's entire liability for any defective product shall in no event exceed the purchase price for the defective product.

This warranty does not cover products determined by GIN HUAT CYCLE TRADING SDN BHD to be damaged by any of the following:

-Accident, misuse, abuse or alteration

-Use with unauthorized accessories or use other than as instructed

-Connecting to incorrect current and voltage

-Any other conditions beyond our control